



Signing In to Your Device

Use this **If This... Then Try** chart to help you troubleshoot the sign in process on your device.

If This...

I logged into my device on the day I picked it up and it worked fine. Now I can't sign in.

I'm using the password I created on the day of device pick up and I still can't sign in.

I reset my password at studentid.ocps.net and I still can't sign in to my device.

I've restarted my computer and tried my new password and my device still won't let me sign in.

I'm connected to the wireless network, I restarted my computer, and I'm using my new password and I still can't sign in.

Then Try...

Checking to make sure you are logging in with the password you created on the day of device pick up.

Going to a desktop computer and resetting your password at studentid.ocps.net.

Restarting your computer and trying your new password again.

Making sure your device is connected to the wireless network.

Informing your teacher of the issue and submitting a student tech request at studenttechrequest.ocps.net.